



UNIVERSITI TEKNOLOGI MARA

“A STUDY ON FACTORS TO THE TURNOVER AT TESCO KOTA BHARU”

**Bachelor of Business Administration (Hons) Human
Resource
Faculty of Business Administration, Universiti Teknologi
Mara, Melaka Campus.**

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Date of Submitted: 12 November 2008

DECLARATION OF ORIGINAL WORK

Appendix D



BACHELOR OF BUSINESS ADMINISTRATION (HONS) HUMAN RESOURCE

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Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extract have been distinguish by quotation marks and sources of my information have been specifically acknowledgement.

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LETTER OF SUBMISSION

November 12, 2008

The Head of Programme

Bachelor of Business Administration (Hons) Human Resource

Faculty of Business Management

Universiti Teknologi MARA

110, Off Jalan Hang Tuah

75300 Melaka.

Dear Sir, Madam

SUBMISSION OF PROJECT PAPER

Attached is the research proposal titled “**A STUDY ON FACTORS OF THE TURNOVER AT TESCO KOTA BHARU**” to fulfill the requirement as needed by the Faculty of Business Management, University Teknologi MARA.

Thank you.

Yours sincerely,

(HASLINDA CHE HASSAN)

2006138755

Bachelor of Business Administration (Hons) Human Resource

ABSTRACT

This research was conducted to study the staff turnover toward Tesco Kota Bharu Kelantan. The objective of this research is to examine the factors to the staff turnover that can influence the company of Tesco Kota Bharu Kelantan. This study also was conducted to identify what are the most influencing factors for the staff turnover towards Tesco Kota Bharu Kelantan. Finally, the purpose of this study is also to recommend some idea and suggestion to solving the problems of the turnover toward Tesco Kota Bharu Kelantan. The researcher had using the secondary data that is from the previous report of the hypermarket staff turnover which weekly summary report of Tesco Kota Bharu Kelantan. Abscond, continue study, contract expired, healthy problems, terminate due to the disciplinary and getting the other jobs are the independent variables that being selected by the researcher. After collecting the data and analyze it, the result shows that the most factors that influence the staff turnover is abscond at Tesco Kota Bharu. The result also shows that healthy problems are not more influence to the staff turnover toward Tesco Kota Bharu. By conducting this research also, the researcher hopes that Human Resource Manager and the owner of Tesco Kota Bharu can reduced the staff turnover and improve the strategies of solving this problem of the Tesco Kota Bharu Kelantan.

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